



# Nolangroup



# EUROPEAN GUARANTEE

dansk

Deutsch

Ελληνικά

English

español

français

italiano

Nederlands

Norsk

português

suomi

svenska

English

Dear Customer,

Thank you for choosing an X-Lite-Nolan-Grex helmet to protect you when you use your motorbike. If you have previously used a X-Lite-Nolan-Grex helmet, your new purchase is an evident confirmation of your satisfaction and loyalty. If you are a new user of a X-Lite-Nolan-Grex helmet, you will immediately begin to appreciate its exceptional benefits and features.

**BUT ALWAYS REMEMBER THAT THE UTMOST CARE AND CAUTION ARE YOUR BEST POSSIBLE PROTECTIONS WHENEVER YOU RIDE A MOTORBIKE!**

**PLEASE READ CAREFULLY ALL THE CLAUSES AND CONDITIONS OF THIS LIMITED WARRANTY CERTIFICATE**

By this **LIMITED WARRANTY CERTIFICATE**, X-Lite-Nolan-Grex guarantee to the original purchaser of the helmet that the product is free from all material and manufacturing defects at the time of purchase.

#### COVER PROVIDED BY THE WARRANTY

If any defect covered by this limited warranty certificate comes to light within 5 (five) years of the date of purchase stated on the attached registration form, X-Lite-Nolan-Grex shall proceed, through their distribution networks and after verifying the defect, to repair or replace the defective product. X-Lite-Nolan-Grex shall supply all the materials and provide all the work reasonably necessary to remedy the reported defect, except for cases in which the damage is attributable to one of the reasons listed in the paragraph below, entitled "Exclusions and limitations of cover".

#### EXCLUSIONS AND LIMITATIONS OF COVER

This warranty only covers material and manufacturing defects. X-Lite-Nolan-Grex cannot be held liable for defects in the product which are either wholly or partially attributable to any other cause, including, but not limited to:

- damage caused by improper use, lack of due care, normal wear and tear of internal and external components;
- scratches, abrasions, detaching of paint or other damage caused to the external painted parts of the helmet by accidental impacts;
- scratches, abrasions, deterioration or other damage caused to the helmet visor by accidental impacts or by incorrect cleaning procedure of the visor;
- damage caused by the application of stickers and/or adhesives;
- any damage caused by an accident;
- any modification or change made to the helmet by the user or by third parties;
- damages caused by any type of painting/lacquering applied on the external shell by the user or third party;
- colour changes or damage caused by exposure to harmful chemical products;
- colour variations or damages caused by direct exposure to sunlight and/or heat sources;
- change in the fluorescent colours used in the graphics on some models as a consequence of prolonged and direct exposure to sunlight;
- use of incompatible accessories not sold by X-Lite-Nolan-Grex.

Defects covered by this warranty likewise do not include all the specific and subjective situations which may arise during dynamic use of the helmet, such as problems of comfort when riding or aerodynamic whistling and other noises. X-Lite-Nolan-Grex cannot in any case be held liable for accidental or consequential damage (including, with no limitation whatsoever, injuries to a person or persons) resulting from failure to comply with the obligations stipulated in this warranty in respect of products from X-Lite-Nolan-Grex.

#### VALIDITY OF THIS LIMITED WARRANTY

This warranty is valid only if all the sections of the attached registration form are completed in full at the time of purchase and accompanied by:

- number of the homologation label (printed on the label sewn on to the helmet strap) and designation of the model;
- name and stamp of the authorized dealer;
- date of purchase of the helmet;
- name and address of the purchaser.

#### PROCEDURE TO BE FOLLOWED TO MAKE POSSIBLE CLAIMS

To proceed with any claim covered by this warranty, the purchaser must directly notify the alleged defect encountered by him to the dealer from whom the helmet was purchased, at the same time presenting the product to which the complaint refers and the accompanying registration form, all sections of which must be completed as specified above.

**BEFORE REFERRING THE MATTER TO THE DEALER, WE ADVISE YOU TO READ CAREFULLY THE INSTRUCTIONS FOR USE ATTACHED TO THE HELMET WHICH MUST BE FOLLOWED SCRUPULOUSLY FOR YOUR OWN PROTECTION AND THAT OF THIRD PARTIES!**

**5 (FIVE) YEARS AFTER THE DATE OF PURCHASE, THIS LIMITED WARRANTY SHALL LAPSE ENTIRELY. AFTER THAT PERIOD, WE STRONGLY ADVISE YOU TO GIVE SERIOUS CONSIDERATION TO THE PURCHASE OF A NEW HELMET FOR YOUR OWN SAFETY. CERTAIN ENVIRONMENTAL FACTORS, IMPROPER USE OF THE PRODUCT, ACCIDENTAL IMPACTS, NORMAL EXTERNAL AND INTERNAL WEAR AND TEAR, INVOLVEMENT IN ACCIDENTS, HOWEVER MINOR, ETC., MAY HAVE SERIOUSLY INFLUENCED THE MECHANICAL OR PHYSICAL CHARACTERISTICS OF THE PRODUCT, THEREBY IMPAIRING ITS PROPERTIES.**

This warranty is valid on the entire territory of Europe and is the only express warranty given by X-Lite-Nolan-Grex in relation to the sale of their own helmets. This does not prejudice the rights held by the purchaser and expressly stipulated in European Union Directive 1999/44/EC.

X-Lite-Nolan-Grex extends the warranty relating to this product also to non-European markets, where it does not conflict with the laws of each country where Nolangroup S.p.A. has sold the product itself.

Any service provided under the warranty does not have the effect of extending the warranty period itself. If the helmet or any of its components are replaced, a new warranty period does not begin to run on the product or individual component supplied by way of replacement; the date of purchase of the original helmet remains the deciding factor.